# Sisseton-Wahpeton Oyate

# **Job Description**

Job Title: SWO Warming Shelter Seasonal Shift Worker

Reports to: Office/Program Manager

#### **Summary:**

Provide a safe and clean environment for all residents coming through the doors. Will be available to assist all residents with everyday needs.

## **Duties and Responsibilities:**

- 1. Assist with completing the intake process.
- 2. Answer phone calls and take messages when needed.
- 3. Ensure daily logs are kept and maintained; including log of residents daily.
- 4. Fill out proper reports in a timely manner.
- 5. Follow all policies and procedures.

### **Qualifications and Requirements:**

- 1. Must have strong decision-makingskills.
- 2. Must be able to work with limited to no supervision.
- 3. Strong customer service skills.
- 4. Must sign a confidentiality agreement.
- 5. Proficient computer skills in Microsoft Word, Excel, Outlook, Publisher and Power Point.
- 6. Must pass employment drug test and remain drug free.
- 7. Must successfully complete a 90-day probationary period.
- 8. Must be able to pass a background check.

### **Education and Experience:**

- 1. High School Diploma or GED.
- 2. Experience in working with diverse groups of people.

3. SWQ Indian preference applies.

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SWO Warming Seasonal Shift Worker

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