Sisseton-Wahpeton Oyate

Job Description

Job Title: SWO Warming Shelter Office/Program Manager

Reports to: Tribal Secretary

Summary:

Provide a safe and clean environment for all residents coming through the doors. Will supervise and manage all staff, will be available to assist all residents with everyday needs.

Duties and Responsibilities:

- 1. Assist with completing the intake process.
- 2. Answer phone calls and take messages when needed.
- 3. Ensure daily logs are kept and maintained; including log of residents daily.
- 4. Fill out proper reports in a timely manner.
- 5. Establish and maintain on-going communication with Tribal Secretary's Office.
- **6.** Other duties assigned by the Tribal Secretary.
- 7. Paperwork submitted on time for weekly payroll at Tribal Office.
- 8. Paperwork submitted to pay monthly bills at Tribal Office.
- 9. Manage staff schedule for shifts and staff schedule have coverage for 24 hour/shifts.
- **10.** Accept donations by organizations and inventory/manage distribution of donations (i.e. food, clothing, etc.).

Qualifications and Requirements:

- 1. Must have strong decision-makingskills.
- 2. Must be able to work with limited to no supervision.
- 3. Strong customer service skills.
- 4. Must sign a confidentiality agreement.
- 5. Proficient computer skills in Microsoft Word, Excel, Outlook, Publisher and Power Point.
- 6. Must pass employment drug test and remain drug free.
- 7. Must successfully complete a 90-day probationary period.
- 8. Must be able to pass a background check.

Education and Experience:

- 1. High School Diploma or GED.
- 2. Experience in working with diverse groups of people.
- 3. SWQ Indian preference applies.

Approved: Date: 10 19 3022

SWO Warming Office/Program Manager

Page 1 of 1